Live Proctoring Quick Start Guide

PSI Bridge™ allows you to take your proctored test anytime, anywhere.

With 24/7 support and a seamless test delivery integration, PSI Bridge was built by a team with decades of proctoring experience to ensure an optimal experience.
1. Before Your Test

- Schedule your test using the link provided by your organization
- Have your photo identification ready (note: military IDs and credit cards are not allowed)
- Make sure you comply with the test rules provided by your organization
- Review video walk-through of the testing experience

2. Access the Test

- Go to the launch link provided by your organization or as part of your booking confirmation email up to 15 minutes before your assigned appointment time
- Download or launch the proctoring software
- Depending on your test settings, you may be prompted to enter a phone number. In the event you are disconnected, a support agent will call to assist in troubleshooting
- A bandwidth and microphone check will ensure you meet the technical requirements
- You will be prompted to close any prohibited processes you have running on your machine

3. Authenticate Your Identity

- You will be prompted to take a picture of your photo ID
- Scan your room and workspace – be sure to show your desk area, floor, and walls around you
- Take a selfie to be compared with your photo ID

4. Take Your Test

- A proctor will validate your authentication process
- Take your test and submit your answers in the test driver
- End the proctoring portion by clicking the “End Proctoring Session” button
- Take the anonymous survey to improve future testing experiences

5. Get Support

Chat is available throughout the testing experience.