ADJUSTERS EXAMINATION FOR CROP **INSURANCE SERIES 12-15**

50 questions - 1 hour time limit

1.0 Insurance Regulation 10%

1.1 Licensing requirements (ORS 744.505)

Licensing exceptions (ORS 744.515)

Qualifications (ORS 744.002, .525)

Types of licenses

Nonresident adjuster (ORS 744.528, .538)

Records Retention (ORS 744.024(3))

1.2 Maintenance and duration

Renewal (ORS 744.008, .009(1)) Expiration (ORS 744.007, OAR836-071-0130(1))

Nonrenewal (ORS 744.009(2)) Notification of change, deletion, or addition of an assumed business name (ORS 744.028(2))

Change of address or telephone number (ORS 744.028(1))

1.3 Disciplinary actions

Cease and desist orders (ORS 731.252) Suspension, revocation, and nonrenewal, probation (ORS 744.013, .014)

Civil penalty (ORS 731.988)

Criminal penalty (ORS 731.992)

1.4 Claim settlement laws and regulations

Director's general duties and powers (ORS 731.236)

Unfair claim practices (ORS 746.230; OAR 836-080-0205)

Misrepresentation and other prohibited claim practices (OAR 836-080-0220)

Required claim communications practices (OAR 836-080-0225)

Standard for prompt claim investigation

(OAR 836-080-0230)

Standard for prompt and fair settlements (OAR 836-080-0235)

General (OAR 836-080-0235)

Adjustment of claims under policy issued by unauthorized insurer (ORS 744.541) Proof and amount of loss determination (ORS 746.295)

Liability for damages; attorney fees (ORS 746.300)

1.5 Federal regulation

Fair Credit Reporting Act (15 USC 1681-

Fraud and false statements (18 USC 1033, 1034)

2.0 Insurance Basics 20%

2.1 Contracts

Elements of a legal contract

Offer and acceptance

Consideration

Competent parties

Legal purpose

Distinct characteristics of an insurance contract

Contract of adhesion

Aleatory contract

Personal contract

Unilateral contract

Conditional contract

Legal interpretations affecting contracts Ambiguities in a contract of

adhesion

Reasonable expectations

Indemnity

Utmost good faith

Waiver and estoppel

2.2 Principles and concepts

Insurable interest

Negligence

Elements of a negligent act

Defenses against negligence

Causes of loss (perils)

Named perils versus special (open) perils

Direct loss

Loss valuation

Market value

Agreed value

Stated amount

2.3 Policy structure

Declarations

Definitions

Insuring agreement or clause

Additional/supplementary coverage

Conditions

Exclusions

Endorsements

2.4 Common policy provisions

Insureds - named, first named and additional

Policy period

Policy territory

Cancellation and nonrenewal

Deductibles

Other insurance

Pro rata

Contribution by equal shares

Policy limits

Abandonment

Assignment of Indemnity

Loss payable clause

Insurer provisions

Subrogation

2.5 Oregon laws, regulations and

required provisions

Oregon Insurance Guaranty Association (ORS 734.510-.710)

Suit against insurer (ORS 742.240) Concealment, misrepresentation or fraud (ORS 742.013, .208) (2010-NCIS 30R)

2.6 Power of Attorney

3.0 Crop-Hail Insurance 45%

3.1 General Provisions (2011-NCIS 3)

Agreement to Insure

Coverage

Insurance Period

Duties after Loss

Insured's Duties

Insurer's Duties

Loss Payment

Reduction of Insurance

Appraisal/Inspection

Liberalization

Variation in Acreage in Case of Loss

Entire Agreement, Waiver or Change

of Policy Provisions

Assignment of Interest

Assignment of Indemnity

Concealment or Fraud

Cancellation of Policy

Exclusions

Abandonment of Crop

Suit against Us

Conformity to Statutes

Pre-Judgment Interest

3.2 Special Provisions

Perils Insured Against

Minimum Loss

Catastrophe Loss Award

Crop Specific Coverage

Replanting Destroyed Crops

Optional Provisions

Expiration of Insurance

3.3 Oregon Amendatory Endorsement

(2010-NCIS 3OR)

4.1 Policy Structure

Priorities of Conflicts between

4.0 Multiple Peril Crop Insurance (MPCI) 20%

Provisions Catastrophic Risk Protection

Endorsement

Special Provisions Basic Provisions

4.2 Definitions

4.3 Life of Policy, Cancellation and **Termination (Important Dates)**

4.4 Coverage Levels and Price

4.5 Contract Changes

4.6 Acreage Reporting

4.7 Eligibility

Insureds

Crops 4.8 Ownership Share

4.9 Causes of Loss

4.10 Replanting Provisions

4.11 Loss Adjustment Responsibilities Insured

Insurer

4.12 Production Records

4.13 Planting Coverage

Late

Prevented

4.14 Written Agreements

4.15 Transfer of Rights to Coverage

4.16 Assignment of Indemnity

4.17 Unit Structure

4.18 Organic Farming Practices

- 4.19 Inspections
- 4.20 Mediation/Arbitration
- 4.21 Claim Settlement

5.0 Oversight Organizations 5%

- 5.1 Federal Crop Insurance Corporation (FCIC)
- 5.2 Risk Management Agency (RMA)
- 5.3 National Crop Insurance Services (NCIS)

REFERENCE LIST FOR ADJUSTERS EXAMINATION FOR CROP INSURANCE

The reference materials listed below were used to prepare the questions for this examination. This examination is CLOSED BOOK. These references are not allowed in the examination center.

- Common Crop Insurance Policy, Basic Provisions - Reinsured Version (11-BR)
- 2011 Crop Insurance Handbook
- Crop Insurance Plan Comparison
- FCIC 09-CAT Multiple Peril Catastrophic Risk Protection Endorsement
- Loss Adjustment Manual (LAM) Standards Handbook
- Crop Hail Insurance Policy General Provisions (NCIS 3)
- NCIS 457 Optional Fire and Lightning Coverage on Crops Planted in Small Grain Crop, Stubble or Residue
- Crop Hail Insurance Policy Jacket (NCIS 5)
- NCIS 646 Crop-Hail Policy Basic Form, Special Provisions (Idaho, Oregon, Utah, Washington)
- Oregon Administrative Rules, Chapter 836
 Department of Consumer and Business Services, Insurance Division
- Oregon Revised Statutes Chapter 744 -Insurance Producers
- Oregon Revised Statutes Chapter 746 -Insurance Producers
- Oregon Statutes, Chapters 731, 734, 735
- About the Risk Management Agency -Program Aid 1667-02
- 18 USC Chapter 47, Sections 1033 and 1034